

No. HAJ-15/28/2022-HAJ-MoMA-Part (5)
 Government of India
 Ministry of Minority Affairs
 (Haj Division)

6th floor,
 MTNL Building,
 CGO Complex, New Delhi-110003
 Date: 13th January, 2024

Additional Clarifications to issues raised by HGO Applicants for Haj 2024

Brief Content	Detailed Content	Reply
<p>Nature of business shown only 4 options in the portal. However, HGO carrying Haj services and other services need clarification.</p>	<p>Case-I- In Registration, there are only 4 options- Haj, Umrah, Haj and Umrah and Others. However, we are carrying out Haj and other services. Please let us know will there be any other options available in the portal going forward. Meanwhile, we are opting Haj as our primary nature of business as of now. Kindly advise us on the same.</p> <p>Case-II- Our turnover as per our financial documents include Receipts from Haj and commissions and income from other travel services. However, on the portal, For Nature of Business: there are options only for HAJ / UMRAH / HAJ & UMRAH / OTHERS only. Our nature of business is HAJ & OTHERS. As our turnover worked up to more than 5 crore including Haj and income from other services, as below: ----- There is no option for HAJ AND OTHERS on the portal and we are in a dilemma as to which category we belong.</p>	<p>Applicant can choose category as per its eligibility mentioned in HGO Policy. For mentioning commission income from sale of airfare tickets, applicant can mention this amount after clubbing turnover from Haj / Umrah and provide amount in Total turnover column.</p>
<p>HGO has 2 years of Umrah experience holding 2 years of Saudi external agent license.</p>	<p>Please be informed that we have 2 years of operations in Umrah holding 2 years of Saudi external agent license. Appreciate if you could kindly advise if it is allowed to register for Haj 2024.</p>	<p>Policy is amply clear and applicant needs to ascertain its eligibility as per HGO Policy before applying.</p>

Asking if one could register for Haj 2024.		
Guidance to know about what is MEA/MOMA certificate. Is it required for the first time entry; if yes then where to apply?	<p>I am private tour operators having experience in providing Umrah services for more than 5 years.</p> <p>I want to apply as PTO in Hajj 2024, It is my very 1st time registration on PTO portal.</p> <p>-----</p> <p>I want to know about MEA/MOMA certificate. It is required for 1st time register entity.</p> <p>If yes and how and where to apply for MEA/MOMA.</p>	<p>MEA / MOMA certificate is for those applicants who had already conducted Haj at anytime during past. For new applicants, this is not mandatory.</p>
Need few clarifications as applying for the first time in Haj Quota 2024 - What to do with Munazzim details and copy of tasreeh is only for Haj, as an Umrah agent what should they upload	<p>---- applying for Haj Quota for 2024 for the first time.</p> <p>---- Copy of Tasreeh is only for Haj as an Umrah agent what should we upload.</p> <p>What do we do with Munazzim details as its only for agents with previous Haj.</p>	<p>As applicant is applying for quota for the first time Munzzim card is not applicable but copy of visa pages and passport should be uploaded under Munazzim details and in copy of tasreeh applicant can upload invoices/receipts pertaining to Umrah.</p> <p>Applicant need to provide Umrah related details as mentioned in HGO Policy.</p>
Registered with alternative mobile no. and email id. Wanted to ask whether they can use previous mobile no. and mail id in Partners/Director details instead of alternative details	<p>---- tried to register with my alternate number but the system asked for an alternate email as well. So now I have successfully registered afresh using my alternate mobile number and alternate email id (Log in ID: _____) and started entering data.</p> <p>I would like to know whether I can use my previous mobile number and mail id in the "Fill Partner/Proprietor/Director/trustee Details" page instead of this alternate mobile and email id. I'm asking this because throughout my Haj and Umrah business endeavors over the years I have used this contact details.</p> <p>---- clarify whether I can use my old contact details or should I have to shift to the alternate mobile and email id which I have used for this Login.</p>	<p>Applicant can provide mobile number and email id which is used for applicant's business purpose.</p>

<p>Seeking guidance how to register on Haj Portal and which option to choose between Haj and Umrah having 1 year of experience</p>	<p>I have been qualified and allotted Haj Quota for the first time in the year Haj 2023 on the submission of 3 Years Umrah and a valid Umrah Agreement for 2023.</p> <p>Now at the time of registration for Haj 2024 on the HGO Portal I find myself in a situation wherein if I choose the Experienced Option, the portal does not allow me to add any Umrah Experience and I will further not be able to upload any Umrah Experience on the HGO Portal. Given that I have only one year of Haj Registration for Haj 2023, I am seeking guidance on how to register my firm on the HGO portal and which option to choose.</p>	<p>Policy is amply clear and applicant need to ascertain its eligibility as per Policy before applying. Applicant can provide its Haj allotment letter as experience but since the financial year (FY 2023-24) is not closed, terms mentioned in HGO policy will prevail. Applicant can provide Umrah details.</p>
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2. As regards the 'Clarifications to issues raised by HGO Applicants for Haj 2024' dated 12.01.2024, published at url-https://minorityaffairs.gov.in/showfile.php?lang=1&level=1&ls_id=832&lid=1050 it is stated that there is a small amendment in the contents of 1st issue. Accordingly, in column 3 of the Table below 'Reply- in line 3', FOR- 'two preceding two', READ- 'preceding two'. Other contents of the said document shall remain unchanged.
