

No. HAJ-15/6/2023-HAJ-MoMA (C-137551)

भारत सरकार  
Government of India  
अल्पसंख्यक कार्य मंत्रालय  
Ministry of Minority Affairs  
(Haj Division)

11th Floor,  
Pandit Deendayal Antyodaya Bhawan,  
CGO Complex, Lodhi Road,  
New Delhi-110003  
Date 31.05.2024

NOTICE

Subject: Haj Suvidha App for pilgrims proceeding for Haj through HGOs

The Haj Suvidha App has been developed in 10 languages for the pilgrims proceeding for Haj through HGOs with the objective of leveraging Information Technology, thereby providing greater ease and convenience to the Indian Haj pilgrims. The App facilitates access to essential information related to the pilgrimage such as places to visit, nearest medical and other facilities, Dos and don'ts, Dua, Feedback, Translation Services, and videos providing guidance related to the pilgrimage.

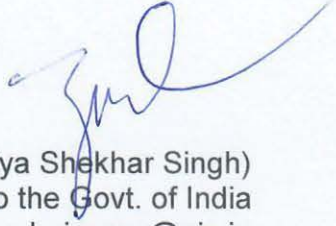
2. The Haj Group Organisers' (HGOs) pilgrim related data uploaded on [pto.haj.gov.in](http://pto.haj.gov.in) is continuously being onboarded on the App in order to ensure that the pilgrims of HGOs benefit from the features of this App during their stay for Haj in Saudi Arabia.

3. The App is downloadable from Google Play Store and iOS, and the pilgrims would be able to login with their registered mobile numbers uploaded by the HGOs on [pto.haj.gov.in](http://pto.haj.gov.in). One time login with OTP is mandatory after which an M-PIN can be set.

4. It is also informed that for Haj- 2024, the feedback of HGO pilgrims shall be obtained by the Ministry only through this App and this feedback shall be utilised for evaluating the performance of the HGOs, thereby impacting their prospects for future selection for Haj.

5. It is requested that the HGOs, encourage the pilgrims to avail maximum benefits from this App during their stay in Saudi Arabia for Haj 2024. HGOs are also advised to convey to their pilgrims about the requirement of submission of their feedback, after Haj 2024 on this App.

6. This issues with the approval of Competent Authority.

  
(Aditya Shekhar Singh)  
Under Secretary to the Govt. of India  
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To  
All Haj Group Organisers of Haj 2024.