

No. HAJ-15/5/2024-HAJ-MoMA (C-143896)

Government of India  
Ministry of Minority Affairs  
(Haj Division)

11th Floor,  
Pt. Deendayal Antyodaya Bhawan,  
CGO Complex, Lodhi Road, New Delhi-110003

Date: 13~~th~~ September, 2024

Office Memorandum

**Subject:- Notice to the HGO Applicants and Stakeholders - regarding.**

The undersigned is directed to state that the Policy for the Haj Group Organisers (HGOs) for Haj 2025 was issued on 07 September 2024 based on the specific directives of the Saudi Government to the Indian Government; to select entities with sufficient capability and capacity to handle a group of minimum 2000 pilgrims. The best practices adopted by other Haj sending nations were studied, based on which the existing policy has been carefully formulated, keeping the interests of all HGOs in mind. Due consideration has been given to ensure that all the categories of existing HGOs are given an equitable opportunity to apply and new applicants can also enter. Efforts have also been made to accommodate maximum number of HGOs, who have a long tradition of sending Haj pilgrims to Saudi Arabia from all over the country.

2. This time applications are invited from a group/consortium of HGOs i.e. CHGO (Combined Haj Group Organisers), for which a 2-stage process has been introduced. Given the fact that the 2<sup>nd</sup> stage process is being introduced for the first time, with an intent to meet the Saudi requirements; to facilitate and assist the HGO applicants in this process, an opportunity is being provided to reach out directly to the Ministry.

3. **Any concerns/ doubts/problems faced by any HGO's or their associations may be flagged to the Ministry directly through mail to : support-hajdivision@nic.in. The Ministry shall consolidate the concerns/problems faced and respond to the applicants by issuing necessary clarifications instructions or amendments, in public interest, as the case may be.**

4 . All HGOs are further advised not to respond to or contact any unauthorized persons or agents to access the Ministry and forward their problems / queries / concerns directly to the Ministry; for seeking clarifications/resolution to their problems.

5. This issues with the approval of the Competent Authority.



(Md Nadeem)

Under Secretary to the Government of India

Email-ushaj2-mma@gov.in

All HGOs (through Ministry's website / HGOs Portal)